## TTI Floor Care North America

Warranty Service Bulletin

## Memo #: 135WS Hoover, Dirt Devil, Royal, Oreck

**To:** All Warranty Servicing Dealers

**From:** TTI Service Department

**Date: May 21, 2018**

**Re:** Warranty Service Reminder

**Warranty Serviceability**

TTI Brand warranties warranty products for the a stated length against **original defects in material and workmanship**

**Warranty does not cover** *(Unless otherwise specified in owner’s manual)*

* Household products used in a commercial setting (such as maid, janitorial, or equipment rental)
* Brushroll or Agitators (after 90 days of purchase unless damaged by defect of another warrantable component)
* Belts (after 90 days of purchase unless damaged by defect of another warrantable component)
* Accessories lost or damaged by misuse
* Solution tanks damaged by inappropriate chemical usage or water temperature, or broken from drops
* Filters (after 90 days of purchase unless damaged by defect of another warrantable component)
* Any component damage, including motors, resulting from lack of maintenance (as recommended in owner’s manual)
* Misuse of product, acts of God, nature, or vandalism
* **Parts that are part of any scheduled tune-up or maintenance programs whether free or paid**