



TTI Floor Care North America

# Oreck Discover Upright : Power Cord Replacement per CPSC Recall

Wednesday, September 27, 2023

This notice is to provide a notification and resolution for power cord prongs detaching from the power cord plug per the CPSC recall for Oreck Discover.

**This notice only applies to the following Models and Serial Number range:**

<b><u>Brand</u></b>	<b><u>Model Name</u></b>	<b><u>Model No.</u></b>	<b><u>Serial No. Range</u></b>
Oreck	Discover Upright Vacuum	UK30500 UK30500PC	AJ22261D030001 AJ22323D024803

If issues arise, please contact Oreck® Discover Recall Support at (888) 383-7000.

**IMPORTANT NOTE (Read prior to installation):**

Only Oreck dealers and/or Authorized TTIFC Warranty Service Dealers are allowed to make the referenced repairs.

The Oreck dealer and/or authorized warranty dealer **MUST** review the instructions prior to the replacement repair, and **MUST** follow the repair steps as provided by Oreck. If the dealer and/or technician does not review the instructions or follow the steps as provided by Oreck, the dealer and/or technician will be solely responsible to defend any allegations or legal claims relating to damage, injury, or other issues caused regarding incorrect installation at the dealer's and/or technician's sole cost and expense.

**Tools Needed:**

Phillips Head Screwdriver, Wire Cutter, Wire Stripper

**Parts Needed:**

430001800 : UK30500 Power Cord Kit



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### **REPLACEMENT INSTRUCTIONS:**

**\*\*\*Make sure the vacuum is NOT connected to power before beginning this repair\*\*\***

#### **STEP 1**

Remove (1) Phillips screw holding the cord dump.  
Remove (4) Phillips screws in upper handle including the screw behind the cord dump.  
Remove handle cover and handle tube from handle.  
Do not lose metal bushings on top cover screw bosses.



#### **STEP 2**

Locate white and black power cord wires.  
Cut off white wires near the crimp.  
Cut off black wire from power cord near the exit.  
Do not cut green, yellow, black wire from nozzle cord.  
Remove old power cord from handle.



#### **STEP 3**

Install new power cord into handle.  
Strip wires to desired length.  
Connect white-white and black-black wires using wire nuts.  
Push strain relief firmly into place using alignment ribs.



#### **STEP 4**

Route using wire slots and push excess into empty cavity.  
Ensure wires are free from screw boss and strain relief.  
Reinstall handle cover/handle tube onto handle assembly.  
Reassemble handle and cord dump with (5) Phillips screws



**\*\*\*Connect vacuum to power and test for proper operation\*\*\***



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