

Effective Date: 04/01/2021

Oreck Annual Tune-Ups

Why are annual tune-ups necessary? Consumer Notice

Just like your car, your vacuum needs a periodic tune-up to operate at peak performance. Oreck's technicians will inspect and clean your vacuum inside and out. The kind of tune-up offered by Oreck will also include inspection of the roller brush and electrical connections, cleaning of the roller brush, housing, base plate, motor shaft, outer bag and bag dock, and replacement of worn or damaged seals, belt and inner bag. We try to give the vacuum back to you clean and working properly!

Why are annual tune-ups necessary? Dealer Notice

Our dealers love to have Oreck customers visit their stores. These customers have already proved themselves by purchasing a high-end Oreck vacuum cleaner. Our dealers have an opportunity to sell other products, write a billable repair, and more. This is the best form of advertising for your store.

FAQ

What does a 9-point tune-up include?

- Replace worn or damaged seals
- Check the drive belt
- Replace inner bag (sometimes with purchase of a package of bags)
- Check roller brush bearings
- Clean roller brush
- Polish commutator (motor shaft)
- Check all electrical connections
- Clean housing and base plate
- Clean inside of outer bag and bag dock

Does it void any warranties if annual tune-ups are not completed?

No, the warranty is the warranty

Do I have to replace the inner bag for free?

• It is not mandatory to provide a free inner bag for tune-up customers, most dealers do

Who do I contact if I have questions?

Contact <u>Mike.Corder@ttifloorcare.com</u>









