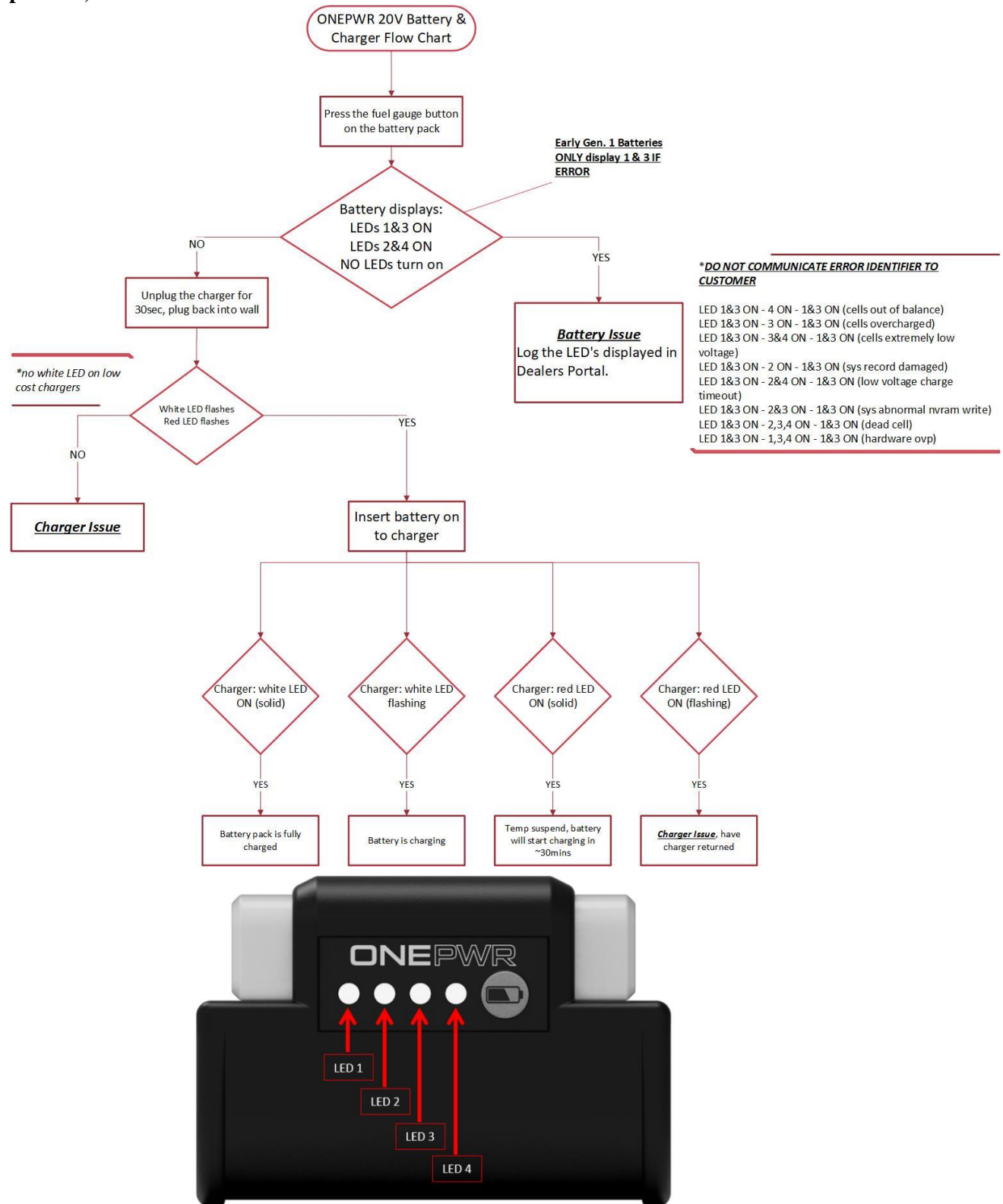


Service Instructions
Hoover ONEPWR System



Troubleshooting

Follow the following chart to test for issues in the battery or the charger. (Test multiple batteries if possible)

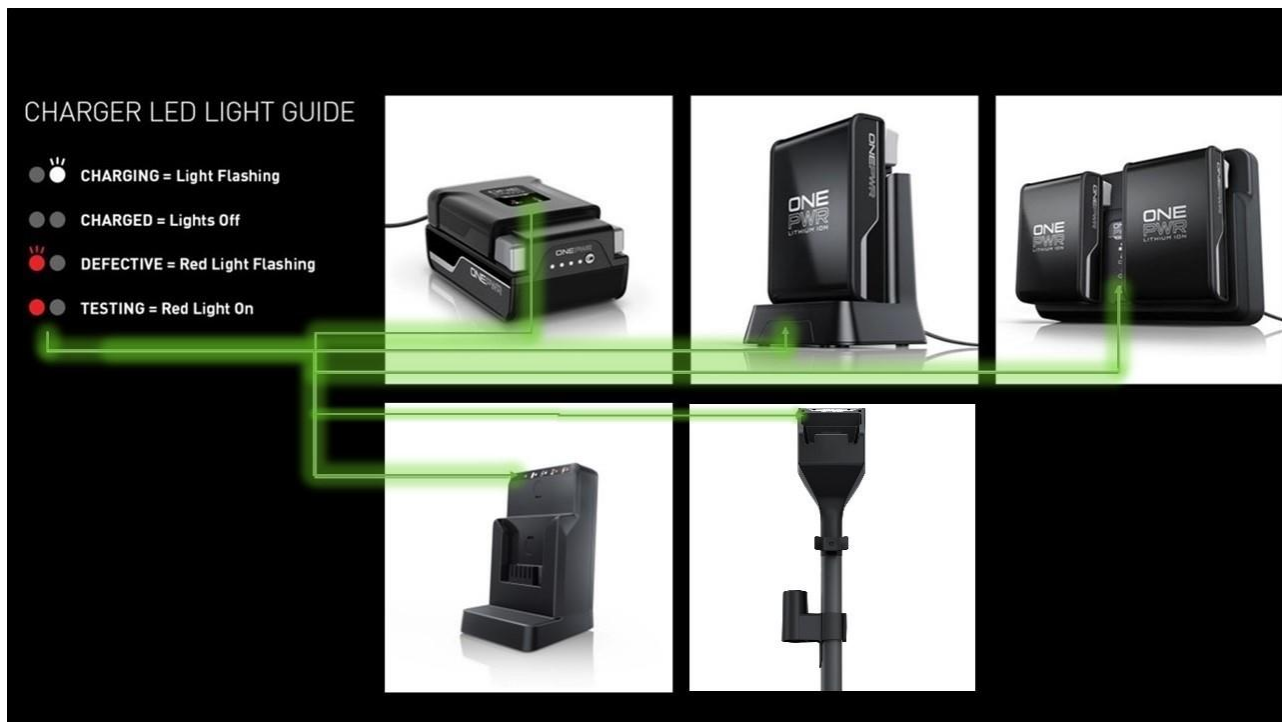


Additional Charger Information

1. All ONEPWR chargers follow the same LED communication.
 - a. **Service Required [Red LED FLASHING]** – issue with either the battery or charger.
 - b. **Temp Delay [Red LED ON]** – pack needs to reach ambient temperature before it can begin to charge. This can take 30-45mins, battery can stay on charger and will start to charge when it reaches ambient temperature.
 - c. **Charging [White LED FLASHING]** – battery pack is charging.
 - d. **Charged [White LED ON]** – the battery pack is fully charged.



Refer to picture below for LED's display positioning.



Note: Slide-On Chargers **ONLY** have red LEDs, the battery pack will display if it is charging during charge. Once fully charged, all LEDs will turn off.



Charging Tower info:

- Tower **troubleshoots and operates** the same way as the **Dual Bay Charger**.
- Tower **prioritizes** the charging of the battery on the unit, regardless of battery percentage on the spare battery.
- The **power cord** in the tower is **replaceable**, have customer make sure the cord is properly plugged into the unit and there are no issues with it. *(The charging cord will be a serviceable part soon.)*



Additional Battery Information

Battery Fuel Gauge—will display battery state of charge. Figure 2 below indicates LEDs 1-4.

