TTi Floor Care are continuing to prioritize our consumer and customer experience. As we move forward, we have introduced a distributor program to streamline our business.

We have completed our evaluation and have carefully selected Hibbert International as our new authorized distribution partner for parts and machines. Hibbert is best positioned and committed in supporting your accounts across Canada.

Working with Hibbert will allow you to continue carrying Hoover, Oreck and Dirt Devil machines, parts, and accessories. Below is their contact info for your reference.

Hibbert International Head Office  
#161,10301 19th St. NE   
Calgary, AB T3J 0R1, Canada   
Phone (Toll-Free): 1-800-661-1467 ext:2270  
Fax (Toll-Free): 1-800-661-4096

Attention: Wes Black

[Wes.Black@hibbert.ca](mailto:Wes.Black@hibbert.ca)   
   
As of June 1st, 2023, your orders for Hoover, Oreck and Dirt Devil brands should be placed directly with Hibbert, but feel free to begin placing your orders through them now if you prefer.

Warranty Service Centres, please be advised all warranty claims will continue to go through the TTi portal as usual, nothing will change on that front. Owed service warranty claims can be given to you via direct deposit.

You may currently have a relationship with Hibbert. If not, we will help facilitate the changeover by facilitating introductions, account setups, or credit references.

With this change and the improvements made over the last year, now is an exciting time to be a part of our brand. We appreciate the business we have done together over the years. TTi Floor Care will continue to develop quality, high performance products for the vacuum industry. We trust this change in distribution strategy will be to the overall benefit of your business and are excited to bring you continued innovation to grow your business with the Hoover, Oreck and Dirt Devil brands in 2023 and beyond.

Regards,

Hoover Inc. / Oreck / Dirt Devil Appliances